



MEET PEET
Patient Experience Engagement Team



Royal Berkshire
NHS Foundation Trust

Meet PEET

Meet PEET is our Royal Berkshire Hospital's Patient Experience Engagement Team.

We are dedicated to working with our local community to really listen to patient voices and supporting them to better understand and address healthcare issues. Our clinical specialists provide tailored engagement sessions to meet the needs of our diverse community.

Meet PEET covers our whole range of community engagement activities. We have been supporting the local community for many years and building relations with community partners, for example, Whitley Community Development Association, Alliance for cohesion and racial equality (ACRE), and Macmillan Cancer Champions.

For example, we have provided large scale engagement events with our local Gurkha population, in collaboration with The Forgotten British Gurkha charity, and the local Sikh communities, on a wide range of health topics for several years now.



We have run mini health check sessions at numerous locations across Reading, Wokingham and West Berkshire with specialist nurses undertaking health checks and providing advice and signposting. At these sessions we often bring along specialists from the hospital to provide additional advice, for example on diabetes, stroke, sexual health etc. We have also partnered with our vaccine teams to offer covid vaccines during covid in the community.

We have a youth engagement programme providing opportunities for young people to engage with health care and the Trust. For example, we have an innovative Junior Carers programme working with specific schools on health education and #Health4yth tours providing opportunities for students aged 14-15 to see the wide range of careers offered in the Trust.



We have also worked with specific groups in our community over accessibility requirements, for example, Carers or those who are Deaf or have hearing impairments.



We are now working as part of a partnership with Reading Borough Council and Reading Voluntary Action, to provide NHS health checks on a large scale in Reading until March 202. This is part of a programme funded by the Berkshire West Integrated Care Board. The programme aims to address health inequalities and empower people to be healthy and well. It is focused on reducing the risks of cardiovascular disease and diabetes.



We are a very responsive and adaptable team who provide flexible engagement options depending on community group needs. We can attend events across Reading and other local areas and can often provide access to speakers or representatives from various specialities across the Hospital.

If you would like to know more about our events or to explore how we might be able to work with your community group, please email us on

patient.experienceteam@royalberkshire.nhs.uk

We look forward to supporting you. Our Community is very important to us.