

## **Safeguarding Children in Berkshire**

### **Important Contact Details**

#### **1. Is the child in immediate danger?**

If yes, contact the **Police on 999**

The Police can be contacted 24 hours a day, 365 days of the year.

#### **2. For all other referrals about a child living in Reading:**

##### **Contact Brighter Futures for Children - Children's Single Point of Access (CSPA)**

This is the place to raise a concern about a child in Reading. A 'child' means: pre-birth to 18 years old, or up to 25 years old for a child or young person with special needs. This includes all Child Protection, Early Help and Disabled Children's Services.

**0118 9373641** (Mon-Fri 9am – 5pm)

**Secure webform:** [www.reading.gov.uk/childrensreferralfarm](http://www.reading.gov.uk/childrensreferralfarm)

**Secure E-mail:** [cspoa@brighterfuturesforchildren.org](mailto:cspoa@brighterfuturesforchildren.org)

If the child lives in a different local authority area, then contact the relevant team:

Wokingham Borough Council - Referral & Assessment Team - 0118 9088002

West Berkshire Council - Contact Advice and Assessment Service (CAAS) - 01635 503190

Bracknell Forest - MASH - 01344 352005

Slough Borough Council - MASH - 01753 875362

Royal Borough of Windsor and Maidenhead - MASH - 01628 683150

#### **3. For out of hours contact: Berkshire Children's Social Care Emergency Duty Team**

Providing a gateway for emergency child protection referrals between 5pm and 9am, 365 days of the year.

**01344 786 543**

#### **4. If the safeguarding relates to actions of a volunteer or member of staff contact:**

##### **LADO (Local Authority Designated Officer for Allegations Management)**

Provides advice and management of allegations against members of staff and volunteers between 9am and 5pm during weekdays (except public holidays). Contact the LADO for the local authority area in which the child lives:

Reading LADO [lado@brighterfuturesforchildren.org](mailto:lado@brighterfuturesforchildren.org)

Wokingham LADO - 0118 9088002

West Berkshire LADO – 01635 503090

Bracknell LADO (Contacted via MASH team) - 01344 352005

Slough LADO - 01753 474053

Windsor and Maidenhead LADO - 01628 683202

#### **5. Other sources of Support & Advice:**

Berkshire West Multi-Agency Safeguarding Arrangements (MASA)

<https://www.berkshirewestccg.nhs.uk/MASA>

Berkshire West Safeguarding Children Partnership:

<https://www.berkshirewestsafeguardingchildrenpartnership.org.uk>

NSPCC - 0808 800 5000

ChildLine - 0800 1111

**+READINGVOLUNTARYACTION**

T: 0118 9372 273 W: [www.rva.org.uk](http://www.rva.org.uk) E: [advice@rva.org.uk](mailto:advice@rva.org.uk)