

Safeguarding Adults in Berkshire **Important Contact Details – updated 2022**

1. Is the adult in immediate danger?

If yes, contact the **Police on 999**

The Police can be contacted 24 hours a day, 365 days of the year.

2. For all other referrals about an adult living in Reading contact the Local Authority Safeguarding Adults team

An adult is a person aged 18 years and over. Contact the Adult Social Care team in the area in which the person lives on:

- **Reading:** 0118 937 6550 or email safeguarding.adults@reading.gov.uk. You can contact this number as a professional for advice or guidance around situations or incidents that you are concerned about. This is to support safeguarding practice decision-making and to ensure information relating to the support someone needs is sent to the correct team(s) to avoid delay.

If there is a need for support that does **not** indicate a safeguarding concern, please contact Reading's Contact Centre; Tel: 0118 937 3747 or email: CSAAdvice.Signposting@reading.gov.uk

There are options on Reading 's website for an online referral to be made for both safeguarding matters and requests for support. For safeguarding: www.reading.gov.uk using the options of 'Contact Us/Report, pay, apply/Report/Adult Safeguarding Referral Form' To refer for social care support: www.reading.gov.uk using the options of 'Contact us/ Report, pay, apply/Inform/ASC Referrals'

- **West Berkshire** 01635 519056
- **Wokingham** 0118 974 6800

3. Do you need to contact Children's Safeguarding?

Contact Children's Single Point of Access (CSPA) if:

- the safeguarding referral is about a person under 18 or if they are under 25 and have special needs; or
- there are children or young people who may be affected by the incident, such as children living in the same home.

Contact Brighter Futures for Children - Children's Single Point of Access (CSPA)
0118 9373641 (Mon-Fri 9am – 5pm)

Secure webform: www.reading.gov.uk/childrensreferralfom

Secure E-mail: cspoa@brighterfuturesforchildren.org



T: 0118 9372 273 W: www.rva.org.uk E: advice@rva.org.uk

If the child lives in a different local authority area, then contact the relevant team:

- **Wokingham** Borough Council - Referral & Assessment Team - 0118 9088002
- **West Berkshire** Council - Contact Advice and Assessment Service (CAAS) - 01635 503190
- **Bracknell Forest** - MASH - 01344 352005
- **Slough** Borough Council - MASH - 01753 875362
- Royal Borough of **Windsor and Maidenhead** - MASH - 01628 683150

4. For out of hours contact:

Between 5pm and 9am or at weekends contact the **Emergency Duty Team 01344 351 999** (*Please note this number was updated in 2022*).

5. Other sources of Support & Advice:

- Care Quality Commission 03000 616161
- Berkshire multi-agency <https://www.berkshiresafeguardingadults.co.uk/>
- Berkshire Women's Aid 0118 950 4003
- West of Berkshire Safeguarding Adults Board
<http://www.sabberkshirewest.co.uk/>