

PUBLIC NOTICE

In light of the UK Government's guidance to maintain social distancing until the COVID-19 outbreak is brought under control, the Board of Trustees at Acre have decided to suspend all face to face interaction between its staff and service users **unless it is absolutely necessary to do so**.

WE KINDLY REQUEST THAT YOU DO NOT COME TO THE OFFICE WITHOUT AGREEMENT UNTIL IT IS SAFE FOR ALL.

In the meantime, anyone needing support is advised to call **0118 951 0279** (leave a message) or email info@acre-reading.org and our staff will endeavour to follow up as soon as they can. We ask that you exercise patience during this difficult period.

If your enquiry is a community safety concern including hate crime or threats of violence, please dial 999 if the incident is on-going, otherwise call 101 to log a complaint.

Please note that Acre has postponed the Equalities Alliance Annual Conference which was due to take place on Thursday 19 March 2020, as well as the Health Inequalities Conference which was to be held on Friday 3rd April 2020. We will advise new dates as soon as it becomes safe to do so.

Acre has also suspended the use of the Oxford Road Community Centre facilities, and all 'Rose Centre' activities during this period.

The safety of our customers, members, supporters and staff is paramount in taking this decision, and we are sorry for the inconvenience this will cause.